

State of Michigan Agency Emergency Contacts

This list provides contact information for key state agencies involved in a natural or man-made disaster.

Agency	Program	Program Function	More Information
Michigan Department of Health and Human Services (MDHHS)	The Bureau of EMS, Trauma, & Preparedness (BETP)	The MDHHS Bureau of EMS, Trauma, & Preparedness (BETP) combines the former Office of Public Health Preparedness with the EMS and Trauma Services Sections. Together, the Bureau serves to better protect the health and well-being of Michigan citizens through the administration and continuous improvement of emergency medical services, trauma system, as well as all-hazards preparedness planning and response. The Bureau is composed of two divisions: the Division of EMS & Trauma and the Division of Emergency Preparedness & Response	<p>Business Hours: 517-335-8150 www.michigan.gov/betp</p>
	The Division of Emergency Preparedness & Response (DEPR)	The Division of Emergency Preparedness & Response (DEPR) is the emergency preparedness and response arm of the Michigan Department of Health and Human Services. The division serves to protect the health of Michigan citizens before, during and after an emergency through the integration of public health and medical preparedness initiatives and by leveraging diverse partnerships. DEPR maintains a dual role in both preparedness planning and in emergency response. These activities encompass all hazards, including natural and man-made disasters, acts of bioterrorism, infectious disease outbreaks and other emergencies that impact the health of the public.	<p>Business Hours: 517-335-8150 www.michigan.gov/depr</p> <p>Duty Officer 24/7: 517-819-0391 checcdeptcoor@michigan.gov</p>
	Bureau of Epidemiology and Population Health	<p>The Bureau of Epidemiology and Population Health advances and promotes the health and quality of life of Michigan residents by:</p> <ul style="list-style-type: none"> • Responding to infectious disease outbreaks and chemical exposures • Collecting, analyzing, and reporting statistics on a wide variety of health topics including immunizations, injuries, cancer, diabetes, communicable diseases and HIV/AIDS • Improving access to and quality of public health services by evaluating state programs and related healthcare systems • Guiding health policy by presenting state and local public health agencies, community-based organizations, healthcare providers, and others with data on the health and well-being of state residents 	<p>www.michigan.gov/epi</p>

	<p>Division of Communicable Disease</p>	<p>The Communicable Disease Division collects and analyzes data on communicable diseases and provides support and consultation to local health departments and other health care professionals. The Division also develops programs and strategies to control communicable diseases rates in Michigan, engages in special studies related to the control of communicable diseases and acts as the liaison with CDC on issues related to communicable diseases.</p>	<p>Business Hours: 517-335-8165 After Hours: 517-335-9030</p> <p>www.michigan.gov/mdch/0,1607,7-132-12219--,00.html</p>
	<p>Division of Environmental Health</p>	<p>The Division of Environmental Health is the lead unit in MDCH for response to chemical events. DEH staff provide professional consultation to individuals, local health departments, and organizations that have concerns about the health effects of exposures to toxic substances. DEH also partners with universities and other governmental organizations in related research and service activities. The Division is comprised of four organizational units: the Toxicology and Response Section, the Environmental Health Preparedness Section, the Epidemiology and Surveillance Section, and the Healthy Homes Section.</p>	<p>Business Hours: 800-648-6942 After Hours: 517-335-9030</p> <p>www.michigan.gov/mdch-toxics</p>
	<p>Division of Immunizations</p>	<p>The Division of Immunization coordinates programs to promote high immunization levels for children and adults; provide vaccines through a network of public and private healthcare providers; facilitate the development, use, and maintenance of immunization information systems; support disease surveillance and outbreak control activities; provide educational services and technical consultation for public and private health care providers; promote the development of private and public partnerships to improve immunization levels across the state; and to promote provider and consumer awareness of immunization issues.</p>	<p>Business Hours: 517-335-8159 After Hours: 517-335-9030</p> <p>www.michigan.gov/mdch/0,1607,7-132-2942_4911_4914---,00.html</p>
	<p>Bureau of Laboratories</p>	<p>The MDCH Bureau of Laboratories provides diagnostic and analytical services to support public health initiatives related to the surveillance and control of communicable diseases and supports activities related to environmental concerns. The Bureau provides training and educational opportunities for laboratorians to support state, national and international public health policies. This mission is accomplished through a public health laboratory system that is comprised of a central public health laboratory with regional county and city public health laboratories.</p>	<p>Business Hours: 517-335-8063 After Hours: 517-335-9030</p> <p>www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_5103--,00.html</p>

Michigan State Police (MSP)	Emergency Management and Homeland Security Division	EMHSD oversees programs for homeland security, training, hazard mitigation, emergency planning, emergency and disaster exercising, and public information. The Division is responsible for responding to all emergencies that exceed local capacity. The Division is also responsible for the development and continuous update of the Michigan Emergency Management Plan, which details emergency and disaster response policy, and operating procedures for state agencies for all types of disasters.	<p>Business Hours: 517-332-2521</p> <p>Emergency Number (24/7) 517-332-2521</p> <p>www.michigan.gov/emhsd</p>
Michigan Department of Agriculture and Rural Development (MDARD)	Emergency Management	MDARD works to protect, promote and preserve the food, agricultural, environmental and economic interests of the people of Michigan. MDARD also responds to reportable animal disease outbreaks, chemical contamination, accidental nuclear contamination/leaks, or any other emergency potentially affecting the food supply.	<p>General Information for MDARD</p> <p>Business Hours: 800-292-3939</p> <p>Emergency Number (24/7) 517-373-0440</p> <p>www.michigan.gov/mdard</p>
	Food and Dairy Division	The Food and Dairy Division (FDD) protects public health by ensuring a safe and wholesome food supply, while working to maintain a viable food and dairy industry. Food safety is the division's top priority.	<p>Business Hours: 800-292-3939</p> <p>www.michigan.gov/mdard/0,4610,7-125-1572_2875_31948-8257--,00.html</p>
	Laboratory Division	The Laboratory analyzes food products and beverages for drug residues, pathogens, pesticide residues, and toxic substances	<p>Business Hours: 517-337-5040</p> <p>www.michigan.gov/mdard/0,4610,7-125-1572_2875_31950--,00.html</p>

Michigan Department of Environmental Quality (MDEQ)	Michigan Pollution Emergency Alerting System (PEAS)	The PEAS hotline should be used to report environmental pollution emergencies such as tanker accidents, pipeline breaks, and releases of reportable quantities of hazardous substances as required.	Emergency Number (24/7): 800-292-4706 www.michigan.gov/deq/0,4561,7-135-3306_70581_70582-83857--,00.html
	Environmental Emergency Contacts	MDEQ supports the appropriate participation of its employees in emergency response activities for the purpose of protecting public health and the environment. In general, MDEQ employees do not serve as “first responder” personnel. Rather, MDEQ staff serve as technical consultants and coordinate their activity with an on-scene incident commander. Staff may serve as technical consultants either on or offsite. MDEQ staff may also employ an environmental response contractor to perform certain emergency response functions.	MDEQ Environmental Assistance Center 800-662-9278 During daytime hours, contact the appropriate district office, www.michigan.gov/deq/0,1607,7-135-3306_3329-12306--,00.html
	Laboratory Services (for drinking water and environmental samples)	<p>Laboratory services are provided for a variety of environmental programs throughout the state, including drinking water, bathing beaches, public swimming pools, air quality, hazardous waste management, land and water management, geological survey, law, and many others. The Environmental Laboratory analyzes soil, water, air, oil, hazardous waste, sewage, and other matrices for organic and inorganic analytes.</p> <p>The Drinking Water Analysis Laboratory analyzes drinking, pool, beach, and spa water for bacteriologic and chemical contamination.</p>	After hours emergencies, call the PEAS hotline: (24/7): 800-292-4706 Business Hours: 517-335-9800 www.michigan.gov/deq/0,1607,7-135-3307_4131_4154---,00.html Business Hours: 517-335-8184 www.michigan.gov/deq/0,1607,7-135-3307_4131_4155---,00.html

Michigan Department of Licensing and Regulatory Affairs (LARA)	Michigan Occupational Safety and Health Administration (MIOSHA)	The mission of MIOSHA is to help assure the safety and health of workers. MIOSHA helps develop standards, keep statistics on workplace accidents and injuries, provides consultations and training, conducts investigations and enforces existing workplace safety regulations. MIOSHA also offers a "Workplace Security Guide," which includes sections on chemical terrorism.	Business Hours: 517-322-1831 Fatality or Catastrophe Hotline for reporting worksite deaths or catastrophes 800-858-0397 www.michigan.gov/miosha
	Occupational Health Laboratory	The OHL provides validated sampling methods, sampling media, and analytical services to the Michigan Occupational Safety and Health Administration and other State of Michigan agencies including the departments of Environmental Quality, Community Health, Natural Resources, Agriculture, and State Police. Validated analyses include industrial hygiene samples, indoor air quality, and bulk and airborne asbestos samples.	Business Hours: 517-322-3094 www.michigan.gov/lara/0,4601,7-154-11407_40217-147508--,00.html
Michigan Department of Transportation (MDOT)		MDOT maintains/repairs/restores state highway and trunkline systems and coordinates with the U.S. DOT to limits or restrict air, rail, water, and vehicular traffic through a hazard area. Provides information on damaged infrastructure. Maintains/supports supplemental radio communications in the SEOC for emergency communications.	Business Hours: (517) 373-2090 Emergency Number (24/7) 517-232-1814 (pager)
Michigan Department of Military and Veterans Affairs (MDMVA)	51 st Civil Support Team (CST)	The Civil Support Team, also known as CST, is a federally funded, full time, twenty-two person team designed to augment local and regional terrorism response capabilities in events known or suspected to involve use of chemical, biological, or radiological agents. The team can be in route within three hours to support civil authorities in the event or suspicion of a WMD attack or chemical emergency.	The request for the 51st CST support is made by contacting the MDCH Emergency Management Coordinator at the State Emergency Operations Center.
Poison Control Centers	Children's Hospital Regional Poison Control Center (Detroit)	The Detroit Medical Center, Children's Hospital of Michigan houses the poison control center for Michigan. The PCC provides immediate advice on possible poisoning, toxic substance or any other environmental hazard for human and animal exposures. www.chmkids.org/?id=747&sid=1	Poison Emergencies (24/7): 1-800-222-1222 Callers are automatically directed to the local Poison Control Center